



**CITY OF NORWALK  
2021 BULKY WASTE COLLECTION**

Residents of the 4<sup>th</sup> Taxing District, that receive City garbage collection, are entitled to receive Bulky Collection. In order to receive Bulky Collection, residents are required to call Customer Service.

During the Pilot Program, the 4<sup>th</sup> Taxing District has been divided into four (4) sections.

The Collection Schedule is below, and the map is on the City's website: <http://www.norwalkct.org/BulkyMap>

	Zone	Date of Collection
January	No Collection	
February	No Collection	
March	Zone 1	3/10/21
April	Zone 2	4/14/21
May	Zone 3	5/12/21
June	Zone 4	6/9/21
July	Zone 1	7/14/21
August	Zone 2	8/11/21
September	Zone 3	9/15/21
October	Zone 4	10/6/21
November	No Collection	
December	No Collection	

**To request collection of bulky items: Residents are required to call Customer Service at (203) 854-3200.**

**Requests can be placed anytime up until 4:30 p.m. on the Monday before the scheduled collection. If a holiday falls on that Monday, until noon on Tuesday.**

**Residents must specify items they are placing at the curb.**

**GENERAL INFORMATION AND GUIDELINES**

1. Collection will be of Bulky Items; Metal Items; and Hard Plastic Items ONLY - not part of normal weekly curbside garbage collection. Any other items placed curbside will not be collected.
2. Bulky Item Collection is offered to residential properties only (up to four units); this collection is not available to commercial locations which receive City curbside garbage collection.
3. Household hazardous waste, tires, electronics, propane tanks, Freon appliances (air conditioners, refrigerators/freezers, etc.), concrete and construction materials will NOT be accepted.
4. In order to receive Bulky collection, Residents are required to call Customer Service to schedule collection and list items to be collected.

5. Different trucks will collect different types of materials - Bulky Items, Metal Items, and Hard Plastic Items.
6. Items should be neat and orderly placed curbside before 7:00 a.m. on the scheduled collection day (and not placed more than 48 hours prior). Items should not be placed on or close to a mailbox, fence, or utility pole. Please DO NOT block sidewalks or street with items.
7. Bulky Items collected will only be those listed during call-in to Customer Service. If additional items are placed at curb, they will not be collected.
8. Bulky Items will only be collected from the residence where it is generated. Do NOT place bulky items on a neighbor's curbside pile - this is considered illegal dumping.
9. Do not put out cardboard boxes for collection; either empty or filled with bulky items.
10. Please place like-items together. For example - place metal items together, place hard plastic items together, etc.
11. The Bulky Item pile will be stickered and nothing will be collected if these guidelines are not followed.
12. If your Bulky Item was missed, please call Customer Service on the following day after your scheduled collection day.

**ACCEPTABLE AND UNACCEPTABLE ITEMS**

ACCEPTABLE ITEMS	UNACCEPTABLE ITEMS
<ul style="list-style-type: none"> <li>• Bulky Items</li> <li>• Furniture - Couches, Chairs, Bookcases, etc.</li> <li>• Mattresses</li> <li>• Rolled rugs/carpets (no longer than 4 feet wide)</li> <li>• Metal Items</li> <li>• Metal Appliances - Oven, washing machine, dryer, etc.</li> <li>• Appliances <b>CANNOT</b> contain Freon</li> <li>• Large Plastic Items - Children's Toys, Outdoor Chairs, etc.</li> </ul>	<ul style="list-style-type: none"> <li>• Household Hazardous Waste</li> <li>• Freon Appliances - Air Conditioners, Refrigerators, etc.</li> <li>• Electronics</li> <li>• Liquid Waste - including paint</li> <li>• Tires</li> <li>• Vehicle &amp; Motor Parts</li> <li>• Propane Tanks</li> <li>• Yard Waste</li> <li>• Construction &amp; Remodeling Debris (concrete, sheetrock, masonry, toilets, sinks, pipes, shingles, tiles, furnaces)</li> <li>• Single Stream Recycling</li> <li>• Clothing &amp; Textiles</li> <li>•</li> </ul>

**For additional information,  
please call Customer Service at  
(203) 854-3200 or visit [norwalkct.org](http://www.norwalkct.org)**